# Ministry of Finance, Planning and Economic Development Client Charter

## OUR MANDATE

To: Formulate policies for economic growth and development; Mobilise local and external financial resources; Regulate financial management and ensure efficiency in public expenditure; and oversee national planning and strategic development initiatives.

#### **KEY LEGISLATIONS AND POLICY FRAMEWORKS**

- 1. The Constitution of the Republic of Uganda 1995 (amended)
- 2. Public Finance Management Act 2015 (amended)
- 3. The Local Government Act
- 4. Public Procurement and Disposal of Public Assets Act 2003
- 5. PPP Act 2015
- 6. Treasury Instructions 2017
- 7. National Development Plan
- 8. The Ruling Party Manifesto
- 9. National Public Sector Procurement Policy
- 10. Public Service Standing Orders

### SOURCES OF INFORMATION

### **Ministry Website**

https://www.finance.go.ug/

### **Economic Affairs**

- Charter for Fiscal Responsibility.
- Domestic Revenue Mobilisation Strategy.
- Financial Inclusion Strategy
- <u>https://development.finance.go.ug/knowled</u> <u>ge-centre-reports/economy</u>
- <u>https://mepd.finance.go.ug/apps/macrodata-portal/</u>

### Public Expenditure (Budget)

- Citizens Guide to the Budget
- <u>https://budget.finance.go.ug</u>
- www.pppunit.go.ug

### **Debt Management**

- Debt Management Strategy
- Public Investment Financing Strategy
- <u>https://www.finance.go.ug/directorate/direc</u> <u>torate-debt-and-cash-policy</u>

#### Government Accounts and Treasury Operations

- PFM Reform Strategy.
- Accountant General Annual Report

### **Internal Audit**

Internal Audit Charter Internal Audit Strategy Annual Consolidated Internal Audit Report

## Administration

Budget Framework PaperMinisterial Policy Statement

- OUR VALUES
- Professionalism;

Results oriented;

Efficiency & effectiveness;

Teamwork;

Integrity;

Transparency; and

## Innovativeness

## OUR PROMISE

- Open our offices from Monday to Friday 8:00a.m to 12:45pm and 2: 00p.m to 5: 00p.m, except on gazetted public holidays.
- 2. Receive and treat all persons with courtesy and respect, without any form of discrimination.
- 3. Handle all requests and inquiries promptly and diligently.
- 4. Zero tolerance to corruption
- 5. Our staff shall always be available during working hours and will commit working hours to official duties.
- 6. Foster a consultative and evidence-based approach to delivering our mandate.
- 7. Communicate in a manner that is simple and clear to understand.
- 8. Our staff shall always be identifiable by an Official Identity Card during Official hours.
- 9. Respect confidentiality of personal information of our clients.
- 10. Provide access to information and facilities in accordance with relevant laws and policies.

# **OBLIGATIONS OF OUR CLIENTS**

- 1. Provide timely feedback (complaints, compliments, and comments).
- 2. Respect for others
- 3. Provide accurate information.
- 4. Not to compromise our staff in any way such as intimidation and bribery.

### **KEY TIMELINES**

- 1. Appointment of Accounting Officers (By 10<sup>th</sup> June)
- Reading of the Budget Speech in Parliament (By 15<sup>th</sup> June or as agreed on by EAC Council of Ministers)
- 3. Issuance of the Budget Execution Circular (By 30<sup>th</sup> June)
- Release of funds to MDAs and LGs (by the 10<sup>th</sup> day of the 1<sup>st</sup> month of the Quarter)
- 5. Review and approval of Accounting Warrants (within 48 hours)
- Repayment of unexpended balance into the Consolidated Fund (31<sup>st</sup> July)
- Submission of Charter for Fiscal Responsibility to Parliament (within 30 days of 1<sup>st</sup> Session of Parliament)
- Publication of Charter for Fiscal Responsibility (within 30 days after Parliamentary approval)
- 9. National Budget Conference (Every September)
- 10. The First Budget Call Circular (15<sup>th</sup> September)
- 11. Consultations with Local Governments on the Budget (Last half of September to early October)
- Submission of the National Budget Framework Paper to Parliament (By 31<sup>st</sup> December)
- Issue the Second Budget Call Circular (By 15<sup>th</sup> February)
- 14. Submission of reports on fiscal performance to Parliament (28<sup>th</sup> February & 31<sup>st</sup> October)
- Submission of Ministerial Policy Statements to Parliament (By 15<sup>th</sup> March)
- 16. Presentation of the Annual Budget to Parliament (By 1<sup>st</sup> April)
- 17. Analysis and Appraisal of Projects by the Development Committee (within one month)
- Approval of certificates of financial implication (within one week, subject to adequacy of request)
- 19. Pay salaries and pensions by 28<sup>th</sup> of every month.
- 20. Preparation of Treasury Memoranda (6 months after Parliament adopts Auditor General report)

# HOW TO HOLD US ACCOUNTABLE

Key contacts and options to share your feedback, concerns and inquiries are:

- The Permanent Secretary/Secretary to the Treasury (finance@finance.go.ug)
- The Undersecretary/Accounting Officer (<u>undersecretary@finance.go.ug</u>)
- Complaints Desk (complaints@finance.go.ug)
- Call Telephone 041 4707 000 or our Toll-free line 0800229229
- Drop a written message in the suggestion box located at our visitor area